Agenda Item 19

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25th UN/INTOSAI Symposium

Sub-theme 3

Innovative approaches to enhancing the transparency of and accountability for the COVID-19 responses

Innovation through intensive data use for efficient auditing

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Comptroller General of the Republic of Chile



OVERSEEING THE RESPONSIBLE USE OF PUBLIC RESOURCES

COVID-19 as a corruption crisis

Health systems: a vulnerable area for corruption

Corruption has diverted funds from investment in health care: Where corruption is systematic, governments tend to spend less on healthcare

More than 2/3 countries score below 50 in the Global Corruption Perceptions Index 2020. Chile is ranked in 25th place

The use of Data and IT in SAIs as a way to innovate



The case of the Office of the Comptroller General of the Republic of Chile

Innovative approaches on transparency and accountability for citizens

Citizens engagement through open data



www.contraloria.cl

COVID-19 microsite

Conoce los Canales de atención virtuales	AND	VID-19		
adaptar nuestra forma de tra legalidad y fiscalización que r En esta nueva interfaz que se que se relaciona con la actua	presenta un desafío sin precedentes para las personas, la bajo para continuar realizando las tareas que nos encon esultan exigibles en estos momentos presenta queremos dar cuenta, en una mirada, de toda ción del Estado en la lucha contra esta enfermedad.	niendan la Constitución y la ley, y dar respuest aquella información relevante que pasa por CO	a oportuna a los requerimientos de control de SR o a la que tiene acceso nuestra institución y	
En tiempos de una crisis sant	aria como la que enfrentamos, la presencia del control y o DFICIOS MEDIDAS INTERNAS CGR NGRESAR	el cuidado y buen uso de los recursos públicos s	ACCIONES DE FISCALIZACIÓN PLANIFICADAS	
ACTOS INGRESA TOMA DE RAZÓN	DOS A	DECRETOS DE MODIFICACIÓN PRESUPUESTARIA 2020		
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Up-to-date National Budget site

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Social Media



Social Media

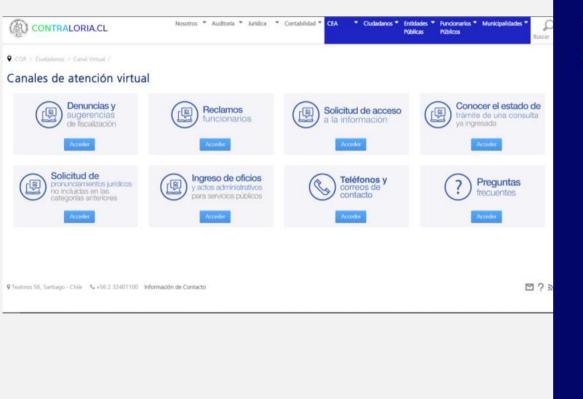




When you go for a walk with your pet with official permission and mask, but suddenly someone comes up to talk to you without a mask and without respecting the social distance



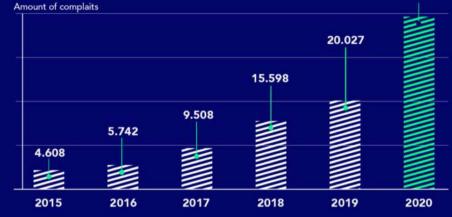
Electronic processing of complaints



Amount of complaints

More complaints received 96% of increase compared to 2019 751% of increase since 2015





@Contraloriacl

Innovative approaches on transparency and accountability within Contraloría's work

Use of IT in the Comptroller's Office

Oversight of Public procurement

Prevention of conflicts of interest within the State Administration

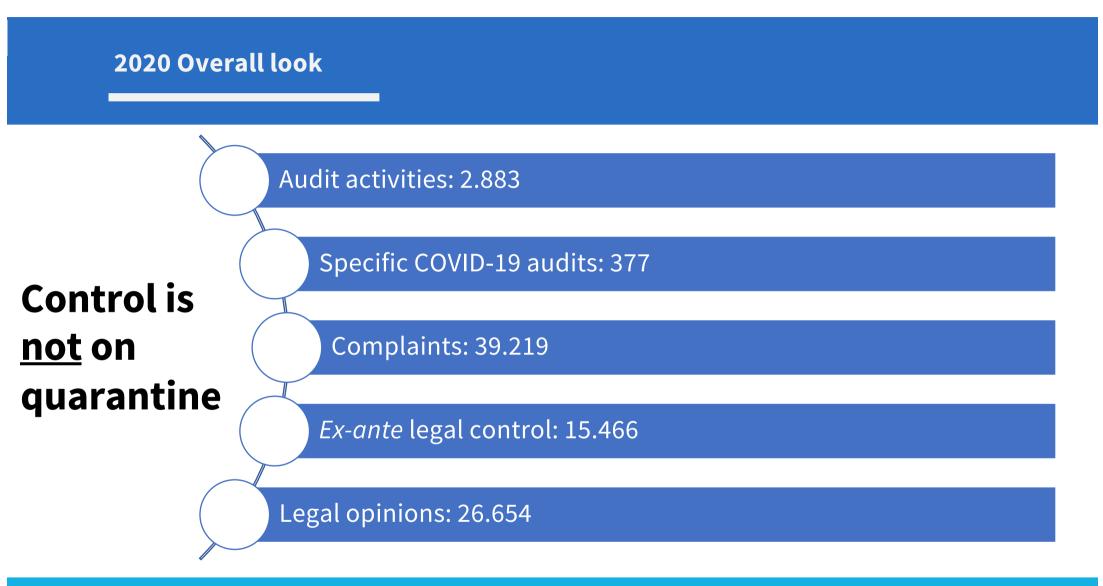
Intensive use of data for legal control

Use of IT in the Comptroller's Office





Intensive use of data for auditing



Intensive use of data for control

Strategy 2021- 2024

TRUST

INNOVATE

To be an agile and adaptable organization

- Foster the development of civil servants to contribute to the wellbeing of citizens
- 2 Transform CGR in a data-driven organization
- 3 Promote collaborative work as a tool for institutional strengthening

CONNECT

To perform a control that actively responds to the environment

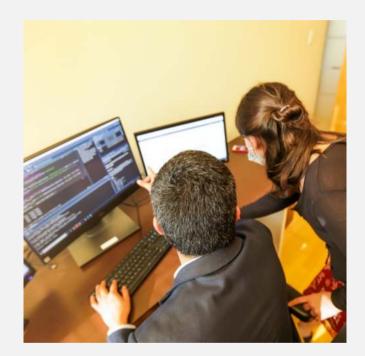
- Collaborate with the public function strengthening through initiatives considering a preventive approach
- Increase citizen participation in high impact processes
- 6 Influence at national and international levels in instances that promote public control as a pillar for a better democracy

IMPACT

To contribute to a Good Administration with objective information on the use of public resources

- Prioritize a transversal control in high impact areas, promoting an efficient performance of the Public Sector
- 8 Align all our work towards the promotion of integrity and the fight against corruption
- 9 Produce useful information for the Administration's decision-making processes

Becoming a data-driven organization



Capacity building for data analytics

Improving IT architecture capacities





Amplifying databases



OVERSEEING THE RESPONSIBLE USE OF PUBLIC RESOURCES